

**Jim Fealy**  
Chief of Police



Phone: (336)887-7970  
Fax: (336) 887-7972

## *High Point Police Department*

February 7, 2007

Milan Mueller  
The Omega Group  
5160 Carroll Canyon Road  
San Diego, CA 92121

Dear Mr. Mueller:

On behalf of the High Point Police Department I want to commend the work that your team has completed in implementing CrimeView, CrimeView Web and CrimeView Community. It has been almost two years since the first visit from your staff and all through the process all of your support and project specialists have provided outstanding assistance. Our agency has a unique IT architecture and Internet security requirements and your team has worked to make all three products robust, self-sufficient applications. In particular I would like to recognize the work of your Web specialists. They have addressed multiple questions, suggestions, enhancements and put up with getting a reliable/consistent remote connection to the servers in order to complete the installation.

The High Point Police Department considers itself to be “data driven”. The analysis conducted with CrimeView is used to orient Patrol changes in crime patterns. CrimeView played an active part in the methodology used in a project to stop overt drug dealing in the city – the agency was a finalist for the 2006 Herman Goldstein Award for problem oriented policing (<http://www.popcenter.org/about-conference-papers.htm>). CrimeView is a tool used continually throughout the day to address any need that may arise.

The administration has mandated that all Captains and Lieutenants use CrimeView Web in preparation for patrol assemblies and for independent analysis of specific problems. As a result crime analysis is spread across the department and patrol or detectives can conduct their own analysis without relying on a crime analyst to complete a request. In particular the Vice and Street Crimes units are tracking incident and arrest activity in specific areas of the city, and are able to easily see daily changes by viewing maps and generating various reports. From this information Vice and Street Crimes can develop operational plans.

The department recently released CrimeView Community as part of a new version of the Police Website (<http://www.high-point.net/police/index.crm>). For simplicity we refer to the site as “Crime on My Street”. The public is now able to gather crime information directly without having to call the department and request information over the phone or have information mailed.

To further aid in the use of Web services the department has purchased four kiosks that will be placed in public locations around the city to allow individuals without direct Internet access or computers to view and print crime maps and reports.

I know that The Omega Group is developing new functionality for the CrimeView product line and I look forward to receiving and implementing these new capabilities in the near future.

I look forward to continue working with The Omega Group.

Sincerely,

*Lee Hunt*

Eleazer D. Hunt  
Crime Analyst