

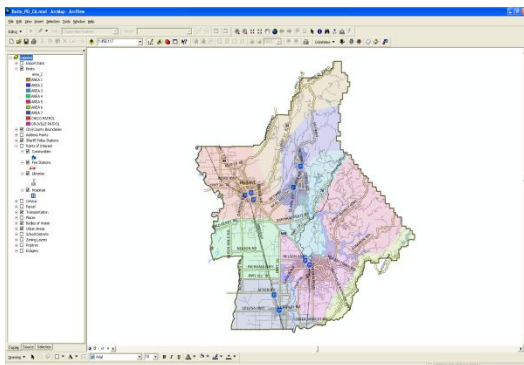


January 24, 2008

Milan Mueller  
The Omega Group  
5160 Carroll Canyon Road  
San Diego, CA 92121

Dear Milan,

I wanted to thank you for the assistance that was shown during the installation and training for the CrimeView application we recently purchased from The Omega Group. Your staff kept the configuration/building at a very quick pace which I truly appreciate and the communication was exceptional. The training you provided was thorough and complete. Omega managed to keep the trainees engaged through the two day course which is no easy task.



In the past information within our respective systems was difficult to sort through to find any kind of crime trends. CrimeView has made the process very simple and convenient.

I truly appreciate the support and communication that was shown by everyone from The Omega Group during the whole project cycle. Feel free to call on me any time for recommendations.

Sincerely,  
Michael Thompson  
Senior Information Systems Analyst  
Butte County Sheriff