



Police Department

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October 24, 2007

The Omega Group
5160 Carroll Canyon
San Diego, California 92121

I am writing to let you know about some of the ways we are utilizing your product at our police department.

We have started a program called The Neighborhood Action Program (NAP) where we have identified neighborhoods that are experiencing the highest levels of crime. These neighborhoods were often off of our radar due to the relatively low number of crimes in comparison to apartment complexes, schools and businesses.

CrimeView has been absolutely essential with the whole process of NAP. The tools that your company has developed have made it very easy for us to not only identify the distressed neighborhoods by counting the number of crimes in single family homes, but also track the change in crime. Each month maps are produced that show which houses have had the most police calls, which are rental properties, and which ones have had code enforcement violations. A quick glance at these maps and our city personnel know where the problems are in each neighborhood. We saw that a very small amount of the homes in each area were responsible for the majority of the problems.

To compliment these efforts, we are utilizing the threshold alert email which is a phenomenal tool. Each day via e-mail our COPS officers receive all of the calls that recently occurred in their assigned areas, enabling them to take swift action.

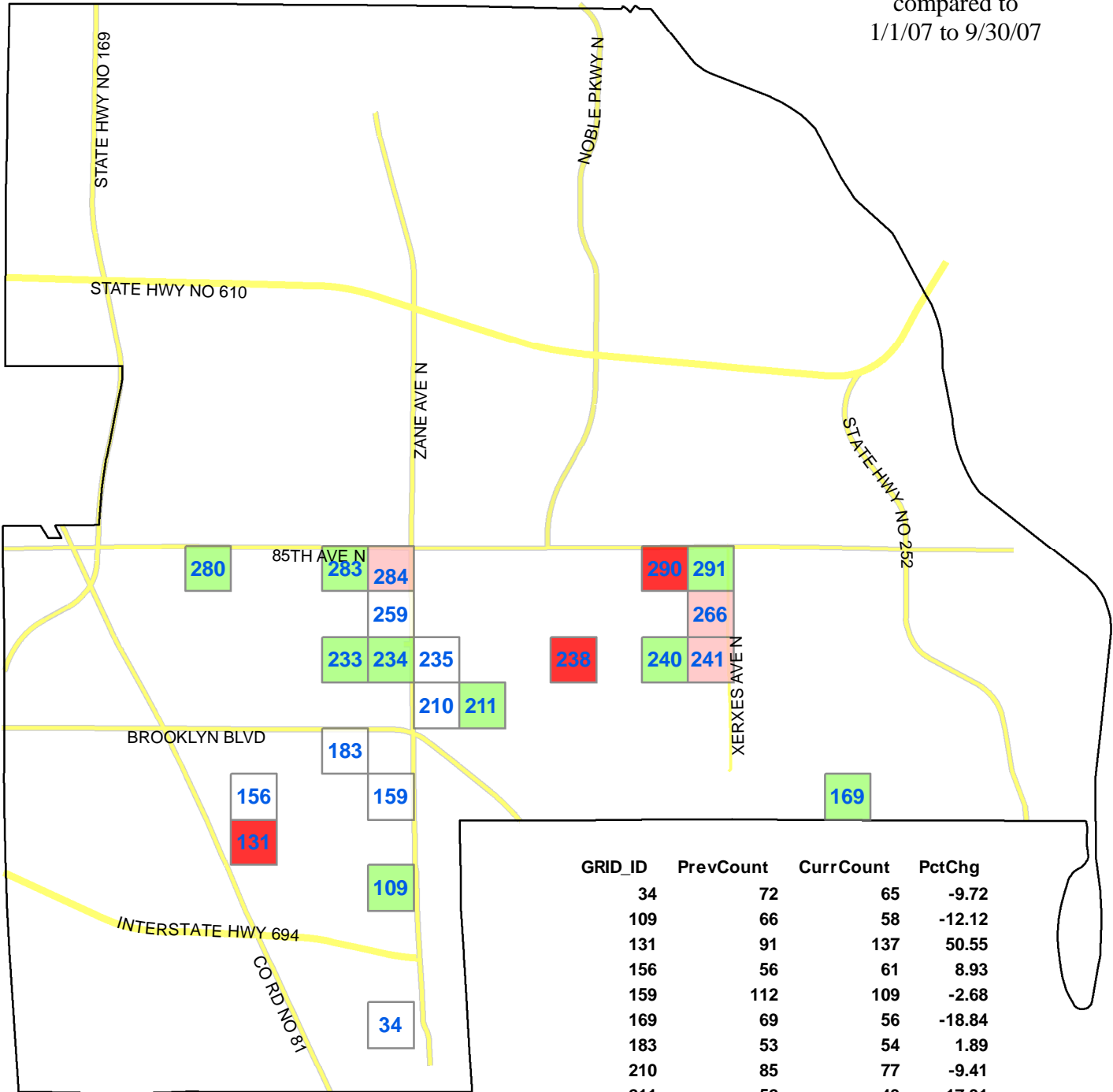
In addition to tracking the problems in these neighborhoods, we are able to also track what we are doing about these problems. Each month a report is given to the city council showing our efforts, along with the change in the crime map. I am attaching our most recent map which was literally created in about five minutes using your software.

Thank you for making such a great product.

Jody Murphy, Crime Analyst
Brooklyn Park Police Department

City of Brooklyn Park

Change in residential crime for the NAP areas
 1/1/06 to 9/30/06
 compared to
 1/1/07 to 9/30/07



Change in Incidents

- Considerable Decrease
- Decrease
- Stable
- Increase
- Considerable Increase
- Problem Area

GRID_ID	PrevCount	CurrCount	PctChg
34	72	65	-9.72
109	66	58	-12.12
131	91	137	50.55
156	56	61	8.93
159	112	109	-2.68
169	69	56	-18.84
183	53	54	1.89
210	85	77	-9.41
211	52	43	-17.31
233	44	23	-47.73
234	55	40	-27.27
235	92	88	-4.35
238	61	94	54.1
240	77	54	-29.87
241	54	78	44.44
259	59	59	0
266	32	46	43.75
280	68	59	-13.24
283	159	116	-27.04
284	92	104	13.04
290	19	30	57.89
291	84	60	-28.57