



Bismarck Public Schools

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January 30, 2007

The Omega Group
5160 Carroll Canyon Road,
San Diego, CA 92121

The Omega Group,

This letter is to compliment the fine people at Omega for the excellent products and services they provide. Our school district has been using School Planner for four years and couldn't be more pleased with the result. We have gone through a major product upgrade from both Omega and ArcGIS. We were very happy with the old product, not knowing what the possibilities for improvements could be. We are even more pleased with the upgrades.

Over the span of our relationship with Omega, we have related mostly with Trip Albagdadi and Greg Dixon. They are both excellent communicators and quite knowledgeable about their product. They invested considerable one-on-one time assuring that our installation was fully functional and that we were comfortable in our ability to operate it. They have been prompt and consistently successful in helping us through situations where we stretched beyond our knowledge level. I highly recommend this firm and their product for school districts faced with challenges in enrollment management and complex geographical planning. They are excellent!

Both Greg and Trip have also learned a lot about the climate of the upper plains in mid January. For their sake, they may want to schedule their trips from San Diego to ND a little more to their advantage. ;-)

Sincerely,

Rick Buresh