

*City of Yakima*  
**Police Department**

*Sam Granato, Chief of Police*

200 S. 3<sup>rd</sup> Street

Yakima, Washington 98901

Telephone (509)575-6200 Fax (509)575-6007



14 September 2010

The Omega Group  
ATTN: Mr. Milan Mueller, President  
5160 Carroll Canyon Road, First Floor  
San Diego, CA 92121

Dear Mr. Mueller,


On behalf of the Yakima Police Department, Yakima, WA, I would like to take this opportunity to express my heartfelt thanks to the Omega Group. Your organization and this department started their partnership a long time ago. Upon my arrival to this department, we reestablished our partnership to bring in the latest of technology and employ CrimeView and GIS as the primary "tool" for analysis.

As we begin our transition to integrate from our current CAD/RMS into the new Spillman technology, we are eagerly looking forward to opening up the myriad of untapped tools offered by the Omega Group's software solutions. I want to express my gratitude to your entire staff for your support, especially to Mr. Bob Henry, who has provided me with unwavering support for which I do not have enough words to express my immense gratitude. Bob's expertise and unmatched assistance to the Yakima Police Department, City of Yakima on issues dealing with all aspects of "Crime Intelligence and Criminal Analysis" have been extraordinary and invaluable. Bob's superb skills in computer science, databases, and most importantly with the CrimeView solutions have been well appreciated. On both a professional and a personal level, I really appreciated the time that Bob has taken to assist me with issues associated with our obsolete RMS system, while bringing forward automation and an arsenal of analytical tools residing within CrimeView. Because of this, I have been able to employ CrimeView to track multiple crimes which keep me informed about new problem areas and emerging trends.

I have no doubt that without the entire Omega Group's support, guidance and willingness to help the final outcome would have been different. Our community feels safer and more confident in the Police Department's abilities as we have been able to reduce crime faster than ever before.

Again, on behalf of the Yakima Police Department, please accept our sincere thanks for all the Omega Group have done for us.

Sincerely,

  
Cesar Abreu, M.A., CHS-III, CCIA, IAC  
Certified Homeland Security  
Certified Crime & Intelligence Analyst  
Intelligence Analyst Certified  
Crime / Intel Analyst Unit