



City of Tuscaloosa

POLICE DEPARTMENT
3801 MILL CREEK AVENUE
TUSCALOOSA, ALABAMA
35401-7500



STEVEN D. ANDERSON
CHIEF OF POLICE

23 January 2009

Milan Mueller, President
The Omega Group
5160 Carroll Canyon Road, Suite 100
San Diego, CA 92121-1775

Dear Mr. Mueller,

"Pull a rabbit out of your hat?" Neither could I, at least until June 2007. At least this is what it feels like to have CrimeView. To be able to present current data in a short time is such a blessing! The finished product looks crisp and professional. It looks like you have been filtering over data and information for days! Is it magic? Almost! Having the ability to create various types of maps, to extract information from numerous combinations of data, to create reports and graphs, in only a short time is wonderful! This not only saves time for the analyst, it "wows" whomever the information is for!

Our department created a Crime and Intelligence Analytical Unit in 2006. Our Chief at that time had me do a "look and find" for analytical software. As I began to search, I found The Omega Group. I was amazed at its capabilities; I knew that had to be the software for our department. It had been a long and difficult journey to get to this point, and I wanted to make certain I had found the best choice. I was the only analyst for this newly created unit; in fact we were to have the only analytical unit in our area. We began working with Jeremy Duval. In June 2007, we were operational with CrimeView! Jeremy was very informative and a pleasure to work with.

Recently, we had a major project request from our Mayor. I cannot begin to think about how we would have tackled this huge project without CrimeView. We were tasked with looking at current and past crimes and incidents over the past few years. I was able to create thermal maps, radius maps, charts and graphs. This assisted our local government in making many decisions, including where we needed a new police precinct. We use CrimeView just about every day for seeing where our trends and patterns are in burglaries, robberies, vehicle burglaries, auto thefts and recoveries, weapon and drug offenses among other crimes. When we have a series of incidents, we can deploy specialty task forces units to those areas, based upon location, time of day and day of week. I also have unit commanders request the data, so they know how to schedule their officers or investigators.

One of jewels of CrimeView, is that it is so versatile! I am constantly learning new ways of searching and pulling data. I know I can also call upon Marco Angeli for support and guidance. He is extremely helpful and takes the time to instruct me step by step, when I'm venturing into new territory or just need to ask questions!

I just wanted to thank you for a high quality, user friendly, awesome product! Thank you for making our jobs a little less stressful! You help make us shine by helping us get the "bad guys" and getting the job done!

Sincerely,
Pam Lee, CCIA
Certified Crime and Intelligence Analyst
Tuscaloosa Police Department

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