



City of San Gabriel

◆ City With A Mission ◆ Founded 1771 ◆

April 9, 2009

Mr. Milan Mueller, President
The Omega Group
5160 Carroll Canyon Road, First Floor
San Diego, CA 92121

Dear Mr. Milan,

On behalf of the San Gabriel Police Department I am writing to thank you and your staff for holding a successful Omega Group User Training Conference, April 1 -3 in San Diego, CA.

Over the four days of the conference, I received training in areas that have helped to enhance our use of Crime View, and to provide important information to department personnel. I particularly want to thank Mr. Bob Henry for the excellent presentation he made at the Cyclical Reporting and Threshold Alert Lab. Threshold Reports have been an invaluable tool for our Patrol Division in adjust patrol strategies based on crime patterns.

Additionally, the utilization of Cyclical Reports has been an excellent tool for our Detectives, who have arrested many suspects based upon the statistical information provided by the Crime Prevention Office using Cyclical Reports.

In conclusion, I want to acknowledge Bob Henry for all the great support he has provided our Police Department. No matter what issue I have with Crime View, I can always count on Bob to work diligently with us to solve the problem. Needless-to-say, he is an asset to your organization.

Once again, thank you for a great conference!

Sincerely,

Alex Acosta
Crime Prevention and Analysis