

June 12, 2007

Mr. Milan Mueller
The Omega Group
5160 Carroll Canyon Road
San Diego, CA 92121

RE: Thank you to The Omega Group Team

Dear Mr. Mueller,

The Redlands Police Department connects data to decisions by employing GIS technology, and we succeed in this arena due to our partnership with The Omega Group and ESRI. More than ten years have passed since our partnership began, and, from its inception, it has proven instrumental to implementing and guiding successful Risk Focused Policing efforts in Redlands. As we work hard on tomorrow's issues of offender reentry, the demands of a growing community, and the evolving nature of crime and public safety, we know that this Redlands PD/Omega Group partnership will continue to evolve as well.

CrimeView has been the foundation of our crime analysis efforts since it was a 'beta' release, and continues to be our primary tool as we complete our second successful CrimeView Desktop upgrade. For years, CrimeView was the primary "data driver" for field supervisors at the beginning of each shift, and the source of crime and call information for lieutenants and the field operations captain. As we complete our adaptation to a new Spillman Technologies integrated CAD/RMS environment, Omega solutions have allowed us to increase our analytical capacity and enhance the transparency in the data and analysis process while supporting our problem solvers and decision makers, both within the Police Department and the community.

We are operating an enterprise GIS in our department due in large part to CrimeView Desktop's Import Wizard, allowing our analysts to access current spatial data and forever be out of the call and crime data processing business. This has revealed the true value in our data and technology investment, and enhanced our pursuit of true knowledge management.

As we look into the future, we are truly excited at the potential and prospect of the Omega Dashboard and its potential to help us achieve our crime analysis vision, "We answer questions before they're asked." Pass along our thanks to the fine folks of The Omega Group.

Sincerely,



Jim Bueermann
Chief of Police