



PEORIA COUNTY *Information Technology Services*

Peoria County, Illinois: *Government that works* • 324 Main Street Room G-11, Peoria, Illinois 61602-1319 • Phone (309) 672-6016 • Fax (309) 672-6079 • TDD (309) 672-6073 • Internet Address: www.peoriacounty.org

July, 24 2009

Milan Mueller
The Omega Group
5160 Carroll Canyon Road
San Diego, CA 92121

Dear Mr. Mueller:

The Peoria County Sherriff's Office, along with the City of Peoria Police Department has successfully implemented two Omega CrimeView applications in 2009. This project began in November of 2007 and your staff has been fantastic to work with. We chose to have our CrimeView Community and CrimeView Server websites be hosted by your operations in San Diego. Our community application was one of the first on the new ArcGIS Server platform.

I am a Certified Geographic Information Systems Professional (GISP) that works within our county's IT office. In my career, I have witnessed proper and poor installations of web-based systems. I also had security concerns with exposing sensitive GIS data over the internet. However, your staff proved to be one of, if not *the*, best group of program managers I have ever dealt with. This compliment specifically applies to Lee Anna Munizza and Mike Fowler. Communication with the team was quick, clear and efficient. Never did I feel like our requests were burdensome or too outlandish to be taken seriously. My security concerns were alleviated when I realized that your staff takes seriously the sensitivity of the data they are working with.

I also appreciate the importance that GIS has within your organization. This may seem obvious to you, but it's refreshing to work with a team that actually knows how to 'do' GIS. Mike actually helped me on a number of occasions on our own ArcIMS implementation. If I ever get to talk to another county GIS Manager who considering using an Omega Group product, you can guarantee a glowing recommendation from me about your team.

Sincerely,

Micah Williamson
GIS Manager
Peoria County Government