



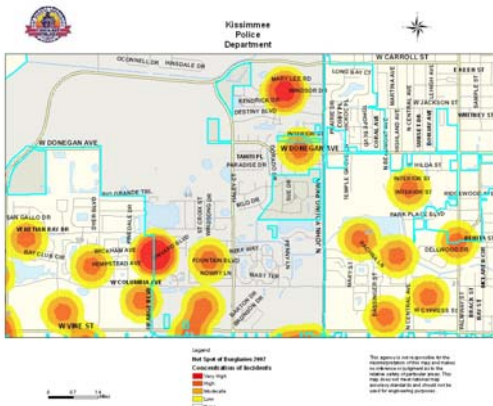
KISSIMMEE POLICE DEPARTMENT
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CHIEF FRAN IWANSKI

October 17, 2007

I would like to take this opportunity to say how excited and pleased I am to have my new updated Crimeview software. To understand where I am coming from you have to know a little history. I have been a long time user of the products from the Omega Group since almost from the beginning. The first product I used was known as LandTrak. It brought clarity and automated mapping to a process that before then was very manual.

As I progressed in my profession as an analyst, so have the products from the Omega Group. With the advent of Crimeview came one of the most powerful weapons in the analyst's arsenal. It is more than a mapping program. It provides a means for the analyst to turn data into visual information. It puts it in a format in which anyone can use. This is important to me as an analyst because I am a one person unit. Ninety percent of all law enforcement analysts in Florida work in one-person units. So to have tools that allow you to quickly and easily take large amounts of data and turn it into geographic information is the key to a successful operation.

I love the threshold alert routine. These routines allow me to set up reports that will run and send out information whether I am there or not. These reports show where a potential problem is by patrol beat, which allows my sergeants to deploy officers in those problem areas.



The next tool in my new arsenal is the hotspot map. The hotspot map is an awesome tool. We, like many other agencies are involved in the CompStat process. The hotspot map that I am able to provide by any time frame for any layer, has given me the ability to provide our operational personnel with information so that they can deploy resources more effectively. Since I have been sending out hotspot maps more frequently, my agency has really been pleased with the products coming from Crime Analysis. This routine has been made easier for me by the direct connection between our records management system and Crimeview. I no longer have to download information into a file, and then upload it again into Crimeview. This time saving measure has allowed me to output more relevant information.

Finally, the staff at the Omega Group are absolutely the best. They are not only knowledgeable, but responsive. Whenever someone calls me and asks me about Crimeview I am always happy to say that they are one of the best in terms of support. I tell them you will speak to real people all of the time. That is important. Thank you Lee, Bruce, and everyone who was responsible for helping my agency move to the next level in terms of intelligence led policing.

I cannot wait to see what the next generation of this product is.

Sincerely,
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