



Idaho Falls Police Department

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Mr. Milan Mueller
The Omega Group
5160 Carroll Canyon Rd.
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Mr. Mueller:

The Idaho Falls Police Department and Bonneville County Sheriff's Office would like to thank the entire Omega Group staff for a job well done. We have implemented CrimeView Desktop and Crime Mapping for both our agencies and have already started to reap the rewards of your great products. We would like to especially thank Lee Munizza, our Project Manager, for an outstanding job. We threw every possible curve her way while building this project and she met each one with enthusiasm and professionalism.

CrimeMapping.com has allowed all of our residents to get a quick snapshot of what is going on in their neighborhoods as well as email alerts that are customized to each individual. The feedback from the public on CrimeMapping has been extremely positive.

CrimeView Desktop has proved to be a very valuable tool for both Bonneville County and Idaho Falls. We currently use five profiles (Calls for Service, Incidents, Offences, Arrests, and Field Contacts). Each morning, an email is automatically sent to all officers which details the last 24 hours. Everyone knows what happened prior to their shift. No more surprises because something was not passed on. We get quick and accurate details of crime trends and hot spots which enables the redirection of manpower in an effective manner. We can also combine crime hotspots with Field Contacts to identify possible suspects. Threshold alerts let us know if a problem is occurring real time with an email to the appropriate investigator or officer and all of the reports are saved and categorized in the Cyclical reports section for fast access.

If you are an Administrator, you will love this product. Our administrators are always looking for information to aid in the budget process, grant writing, and more effective



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ways to use manpower. With CrimeView Desktop, the information is produced in minutes, not hours or days. What a great product!

In the near future we will be adding profiles for citations and accidents. This will allow us to more effectively identify traffic problems and safety issues in our community and make our City and County a better, more safe place to live.

Again we would like to thank the Omega Group for all of their time and effort. We would especially like to thank Lee Munizza for her dedication and commitment to making the Omega experience a very pleasant one. We look forward to working with you again.

Sincerely,
Sergeant Jim Hoffman
Intelligence / Analyst
Idaho Falls Police department