



City of Hampton

April 17, 2008

Milan Mueller
The Omega Group
5160 Carroll Canyon Road
San Diego, CA 92121

Dear Mr. Mueller,

Recently the Hampton Police Division purchased and implemented the Crime View software. Throughout the entire process Marco Angeli has been an invaluable resource to our department. He has answered each and every question we've had during our implementation process and has been a continued support through our steps of integrating it throughout the entire department. Without Marco the successful implementation of your software and the transition process would have been a slow and difficult procedure. He was always professional when needed and timely in his responses.

The software has proved to be an invaluable tool for us here in Hampton. Our agency is really driven by the hotspot of crime activity. Your software has made it easier to identify these areas and disseminate information faster to tactical units within our Division. Crime View allows us to produce easy to interpret reports, maps and graphs in a fraction of the time it used to take, thus allowing our unit to take on more projects and focus our efforts more on Crime Analysis related assignments. Your software has allowed this department to move Crime Analysis to the next level.

Thank you for providing us with a great tool in Crime Analysis and an outstanding staff that always delivers when needed. Your company and software are always highly recommended.

Sincerely,
Tiffany Bullard
Crime Analysis Supervisor
Hampton Police Division
Hampton, Virginia

DIVISION OF POLICE
40 LINCOLN STREET, HAMPTON, VIRGINIA 23669

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