



CITY OF FULLERTON

Police Department

Michael F. Sellers Chief of Police

April 21, 2011

Milan Mueller, President
The Omega Group
5160 Carroll Canyon Rd, Suite 100
San Diego, CA 92121

Dear Mr. Mueller,

Last July The Fullerton Police Department started monthly Community Policing and Crime Strategy meetings, the avenue by which we share crime statistics, maps and strategies within our department. Key to its success are the crime maps we are able to produce using Crime View. With these maps we can quickly depict Calls for Service, Crime, Arrests, Parolee and Probationers, Calls for Service and Crime Hot Spots, and locations from which we have had multiple calls for service or crime problems. This information is used in our monthly meetings to detect crime patterns and adjust our deployment.

Many times, in the past several years, I have had to call on your employee, Bob Henry, for assistance. He is always attentive and willing to help in a very timely manner. I am continually impressed with his knowledge and skill troubleshooting and programming ArcGIS and the Crime View extension.

Thank you for a wonderful product and the support to back it up.

Sincerely,

A handwritten signature in black ink, appearing to read "Tamara Otley".

Tamara Otley