

Steven B. Carl,
Chief

Craig W. Davis,
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Framingham Police Department

Framingham Police Department

1 William Welch Way
Framingham, MA 01702

March 31, 2009

Talal Albagdadi
The Omega Group

Dear Mr. Albagdadi:

On behalf of Chief Steven B Carl and the Framingham, MA Police Department, I would like to commend one of your employees, Jeremy Duval.

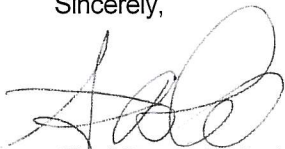
Some time ago, a project was initiated to implement the Crimeview product. This implementation included the import and manipulation of data from our records management system. This was, to say at the least, a huge undertaking.

Jeremy Duval, my contact with the Omega Group, was and has continued to be a great asset. He has responded to questions and calls for assistance in a highly professional and courteous manner. His understanding and knowledge of the Crimeview product as well as his expertise in the handling of our data has proven invaluable to this department.

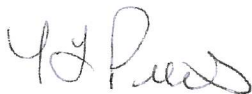
The implementation of Crimeview has greatly improved the productivity of the crime analysis unit as well as providing professional maps and reports. These can now be forwarded to commanders, allowing them to better deploy resources and monitor activity daily. What used to take hours or sometimes days can now be done within minutes.

Often times, customers only write when there is a problem or complaint. I am writing to commend Jeremy Duval for his professionalism and look forward to a continued relationship with him and the Omega Group. You should be proud to have an exemplary employee such as Jeremy.

Sincerely,



Chief Steven B. Carl



Detective Ted Piers

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