

Forsyth County Sheriff's Office

SHERIFF
TED PAXTON

CHIEF DEPUTY
J. ROBERT HAMRICK



March 3, 2008

Milan Mueller, President
The Omega Group
5160 Carroll Canyon Road
San Diego, CA 92121

Dear Mr. Mueller,

Forsyth County Sheriff's Department implemented CrimeView in late 2004. We didn't actually begin to use the program until early 2005 when we hired a Crime Analyst. After we began using the program for weekly reports and maps, we realized what a wonderful resource we had been missing out on!

We recently upgraded our Records Management System (RMS) and incorporated the CrimeView program to extract that data versus the mediocre crime mapping system that is included in our new program. The reports, maps and graphs that we are able to send to our commanders and our officers are invaluable to them and they love getting these reports.

Our Crime Analyst, Karen DeLany, is thrilled to use the CrimeView program in its enhanced version and has repeatedly expressed what a pleasure it is to work with Bob Henry. He is always very professional and has given us top notch customer service. Karen has reiterated how quickly Bob will return a call and will work through any problem she has encountered "on the spot" and has never talked to her in any way other than with utmost respect and professionalism.

Thank you for providing such a great tool to law enforcement and a superb team to deliver and maintain those tools!

Best Regards,

A handwritten signature in black ink, appearing to read "A. Frampton", with the number "2354" written below it.

Sgt. Allan J. Frampton
Commander, Crime Prevention / Crime Analysis
Forsyth County Sheriff's Department
Forsyth County, Georgia