

April 17, 2008

Milan Mueller
President
The Omega Group
5160 Carroll Canyon Road
San Diego CA 92121

Dear Mr. Mueller:

On behalf of the Des Moines Police Department I want to commend the work that your team has completed in implementing *CrimeView Desktop*, *CrimeView Web* and *CrimeView Community* for our agency.

Bob Henry and Mike Fowler have provided outstanding assistance throughout this implementation and have been supportive during several requested changes and updates.

Both were instrumental in our agency's ability to introduce *CrimeView Community* to our citizenry in a timely manner shortly after decisions were made about what information would be available to the public. Bob and Mike have, time after time, responded quickly and worked through all issues that were encountered "on the spot" and have always treated everyone here with the utmost respect.

The support by your staff is reflective of the professionalism displayed during all communications for assistance with the implementation of your product.

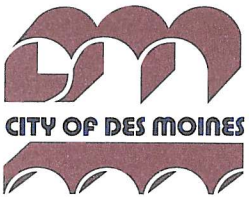
We are reaping some real benefits from this application in our community policing efforts.

Sincerely,



Judy A. Bradshaw
Chief of Police

cc: Major Jim O'Donnell
John Newman
Lynette Collins



CHIEF OF POLICE
25 EAST FIRST STREET
DES MOINES, IOWA 50309-4891
(515) 283-4800

ALL-AMERICA CITY
1949, 1976, 1981
2003