



"Service With Pride"

CITY OF CLOVIS

Fire Administration

Mark Aston, Fire Chief

1233 Fifth Street, Clovis, CA 93612 · (559) 324-2200



February 26, 2008

OMEGA Group
Attn: Lee Anna Munizza
5160 Carroll Canyon Road
San Diego, CA 92121-1775

Dear OMEGA Group,

Over the past three years we've utilized FireView to strategically place fire stations within our community and provide optimal coverage for our growing community. FireView has proven to be an integral source of data allowing us to model response times, perform route analysis and look at call history. Combining this data, FireView is a powerful tool that maximizes our service to the community.

Within the past year, we've begun using more of the analytical tools and export functions. These tools have improved our reporting to City Council and played an integral role in our accreditation process through the Commission on Fire Accreditation International. Thanks to FireView, our exhibits and maps provide an improved representation of Department statistics and even allowed us to geo-code key facilities where EMS, Fire and Hazardous Materials risk is greatest.

Thank you OMEGA Group for you ongoing support with our FireView project and being a partner behind the scenes in delivering emergency services to the community of Clovis.

Sincerely,

Chad Fitzgerald, Emergency Preparedness Manager
City of Clovis Fire Department

cc: Mark Aston, Fire Chief
Dan Guice, Deputy Chief