

CITY OF MERCED

"Gateway to Yosemite"



POLICE DEPARTMENT • 611 West 22nd Street, Merced, California 95340

(209) 385-6912

March 29, 2011

Mr. Milan Mueller, President
The Omega Group
5160 Carroll Canyon Road
San Diego, CA 92121

Dear Mr. Mueller,

I want to thank The Omega Group for your help in implementing two applications at our agency... Crime View and Crimemapping.com.

Chris Baldwin was my first contact at The Omega Group. He was very knowledgeable of all of your company's products and conducted several demonstrations for us. His periodic contacts with me throughout the evaluation phase were vital in our agency deciding to purchase your products. Once we committed to subscribing to crimemapping.com and purchasing Crime View, I then began working with Lee Munizza. Working with Lee was effortless. Lee is very competent in all areas related to both applications and most importantly has the patience to endure an implementation that took over eighteen months for both products.

Both applications have been put to effective use in our agency and I would recommend either product to fellow agencies.

Sincerely,

A handwritten signature in blue ink that reads "Lance Eber".

Lance Eber
Crime Analyst
eberl@cityofmerced.org
(209) 385-4701