



Wilson Fire/Rescue Services

307 W. Hines Street, Wilson, NC 27893, Phone: (252) 399-2883

July 16, 2006

Dear Milan,

Wilson Fire/Rescue Services has been utilizing FireView for several years now and we are proud to be a part of this elite user group. The Omega Group staff has been excellent to work with and we can't say enough about the efforts of Bruce Silva and his assistance to our department.

Our department has experienced many success stories since we started using FireView. The following are just a few of the accomplishments we are proud of:

We have identified water flow problems which lead to the overall improvement of our water distribution system. FireView allows us to monitor and document our efforts in meeting established response goals and objectives for accreditation purposes. The City of Wilson has experienced a moderate growth trend for several years now. We just knew we would have to add a new fire station in the near future. We had been planning for this expansion in our CIP for approximately four years. An in-depth study utilizing FireView has provided us with information that has allowed us to delay the fire station expansion project that will eventually cost over two million dollars plus reoccurring cost. Now we have the confidence in knowing that when we request funds for such a major project, the need will be justified and supported with visual facts and the timing and location will be on target.

As you can see, our FireView experience has been both rewarding and profitable. We look forward to more successes in the future and we continue to maximize FireView's current capabilities.

Randy Godwin, Deputy Chief
Wilson Fire/Rescue Services
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