



CITY OF HARTFORD

HARTFORD POLICE DEPARTMENT

50 Jennings Road
Hartford, Connecticut 06120

Telephone: (860) 527-6300
Fax: (860) 722-8270
www.hartford.gov



EDDIE A. PEREZ
Mayor

DARYL K. ROBERTS
Chief of Police

November 27, 2006

Mr. Milan Mueller
The Omega Group
5160 Carroll Canyon Road, 1st Floor
San Diego, CA 92121-1775

RE: CrimeView Software

Dear Mr. Mueller:

It is my honor to write this letter of support on behalf of The Omega Group. The Hartford Police Department has had the privilege of using "CrimeView" and "CrimeView Web" for the past three years. The ability to generate crime maps "on demand" was never before feasible. It was only after the implementation of CrimeView did we gain this ability. I can state with certainty that thousands of work hours have been saved by use of this software.

We have demonstrated the CrimeView application to several state and local public safety officials, all who comment, that they have never seen such a robust crime mapping system. Using the desktop application, our Crime Analysis Division created a map displaying the location of incident for every stolen license plate within the city for a two year period. This map was presented to the Connecticut legislature and was instrumental in changing state regulations governing motor vehicle registration stickers. Presently, we are developing a map that will be used by city officials as evidence to enact a new city ordinance governing twenty-four hour convenience stores.

The combination of "ArcGIS" from ESRI and "CrimeView" from The Omega Group creates a crime mapping solution that is unprecedented. The Hartford Police Department is proud to support the efforts of The Omega Group. Their commitment and customer service is second to none.

Please feel free to share this letter with any current or future customer. You may contact me at (860) 757-4133.

Sincerely,

A handwritten signature in blue ink that reads "Sgt. Andrew T. Jaffee".

Sergeant Andrew T. Jaffee
Information Technology Manager